



"Enhancing Global Competitiveness Through Best Practices"

EFFECTIVE TEAM COMMUNICATION

TUESDAY, JUNE 13, 2023 * 1:30PM TO 4:45PM VIA ZOOM

COURSE OUTLINE

<p>TOPIC I Getting Started</p> <ul style="list-style-type: none"> • The Parking Lot • Workshop Objectives • Action Plans & Evaluations 	<p>TOPIC II Building Team Trust</p> <ul style="list-style-type: none"> • Why is Trust Important? • Building Trust
<p>Topic III Defining Teams</p> <ul style="list-style-type: none"> • Making the Grade • Looking Into Ourselves • Debrief 	<p>Topic IV The Stages of Team Development</p> <ul style="list-style-type: none"> • Forming • Storming • Norming • Performing • Adjourning • Forming an Effective Team • Making Connections
<p>Topic V Establishing Team Norms</p> <ul style="list-style-type: none"> • Characteristics of Teams • Ground Rules • Team Contracts 	<p>Topic VI Team Building with TORI</p> <ul style="list-style-type: none"> • What Does TORI Mean?
<p>Topic VII Working as a Team</p> <ul style="list-style-type: none"> • Putting it Into Perspective • No Need for Black & White Thinking • Degrees of Support 	<p>Topic VIII Communication</p> <ul style="list-style-type: none"> • Defining Communication • Listening Skills
<p>Topic IX Your Team Player Type</p> <ul style="list-style-type: none"> • What's Your Team Player Type? • What Does it Mean To Have a Number? • My Team Style 	<p>Topic X Becoming a Good Team Player</p> <ul style="list-style-type: none"> • Attitude is Everything!

For query, consulting requirements or request for in-house training programs, please contact:

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